

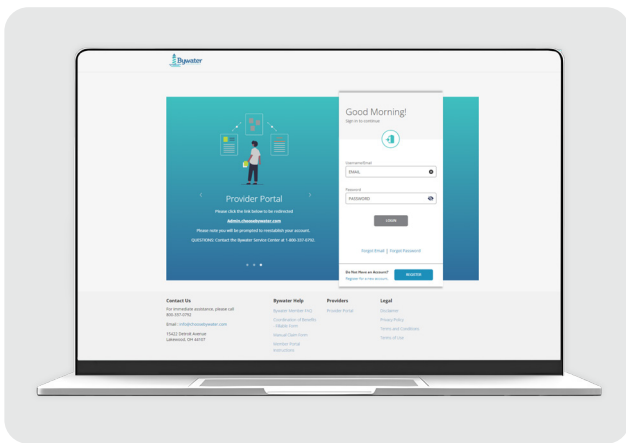


# Member Portal and Mobile App Registration Instructions

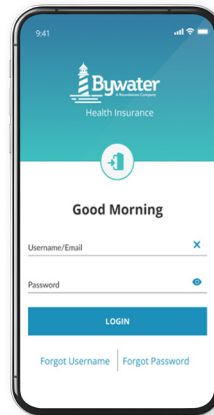
## New User Registration

Stay informed and access your health insurance information anytime, anywhere. With the Bywater Benefits application, your health care information is always with you. Go to the website listed below or download the app!

### Bywater Online Portal



### Get the Bywater Benefits Mobile App



#### Scan to Download

Available for Android and iPhone users. Scan or search the app store.

- 1 Go to: [MyBenefits.choosebywater.com](http://MyBenefits.choosebywater.com)
- 2 Select "REGISTER"
- 3 Follow the appropriate registration options

- 1 Search "Bywater Benefits" in your phone's app store and download
- 2 Select "LOGIN" or "REGISTER"
- 3 Follow the appropriate registration options

## Key Features



#### VIEW COVERAGE DETAILS

View your coverage details, plan summary and learn more about your benefits.



#### VIEW RESOURCES

Access important resources that are made available by your health plan.



#### VIEW CLAIMS

Review your Claims and Explanation of Benefits.



#### KNOW BEFORE YOU GO

Use the app to view cost estimates on how much you might pay for various health services and treatments.



#### UPLOAD DOCUMENTS

View or Upload important documents related to your health plan.

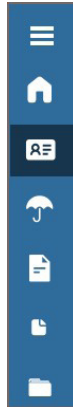


#### ID CARD

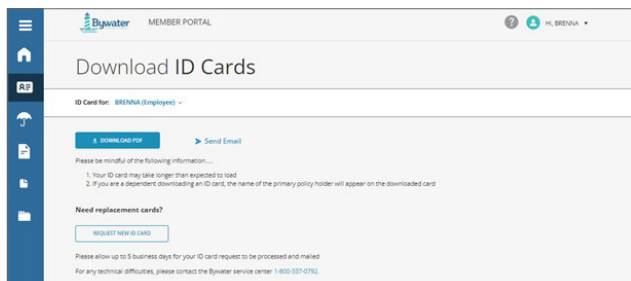
Download or share your digital ID card for yourself or your Dependent(s).

## ID Card on the Website

- 1 Login.
- 2 Go to ID Card Page.

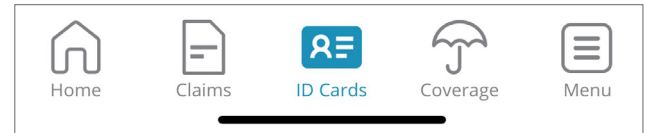


- 3 You have 3 options:
  - a. **Download PDF** – you will have access to download and save a copy of your ID Card.
  - b. **Send Email** – you can send a copy of your ID Card to the email address you registered with.
  - c. **Request New ID Card** – by clicking this you will receive 2 physical copies of your ID cards in the mail.



## ID Card on the App

- 1 Login.
- 2 Go to ID Card Page.



- 3 You have 3 options:
  - a. **Download PDF** – you will have access to download and save a copy of your ID Card.
  - b. **Share PDF** – you can send a copy of your ID Card.
  - c. **Request New ID Card** – by clicking this you will receive 2 physical copies of your ID cards in the mail.

