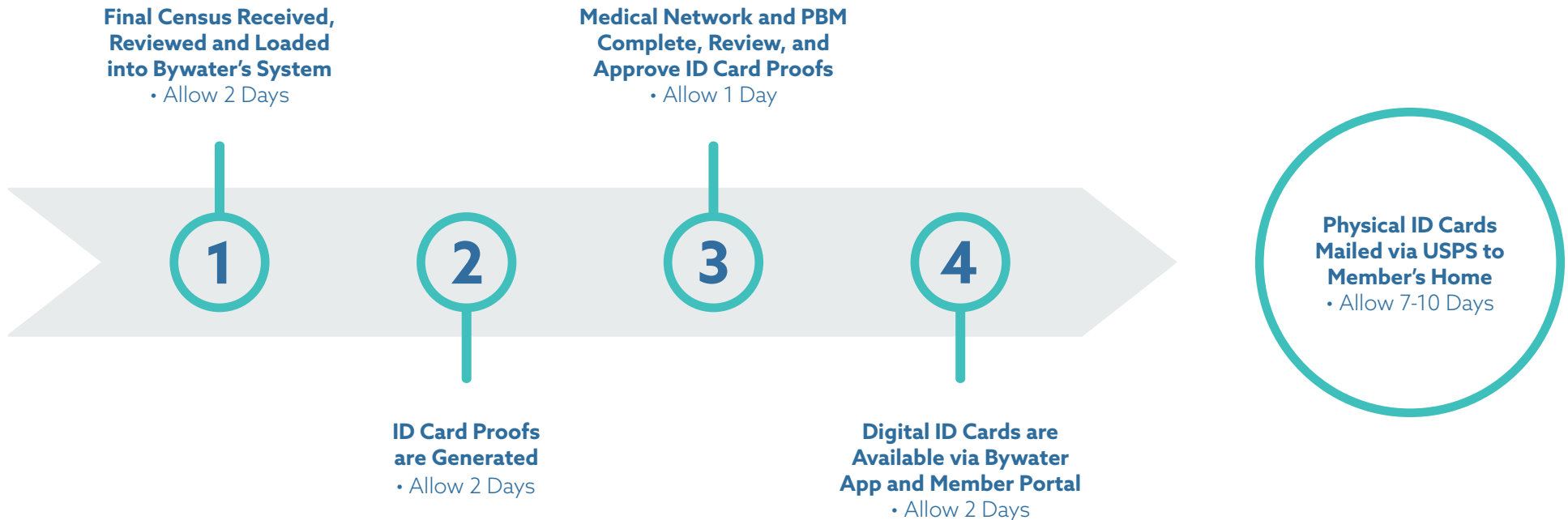




Member ID Card Process Timeline

The Bywater ID Card Process works to review, load, and process your final census as quickly as possible with the shared goal of getting Member ID cards out prior to your effective date.



Bywater is committed to the above timeline and will communicate to ensure expectations are set for a successful member experience.



Member Support Number: **800.337.0792**



Member Support Email: **support@choosebywater.com**

Subscriber	
Company Name	
GROUP #: XXXXXXX	
SUBSCRIBER: John Doe	
SUBSCRIBER ID: XXXXXXXXX	
DEDUCTIBLE	
In-Network:	Single/Family \$1,000/\$2,000
Out-Of-Network:	\$3,000/\$6,000
OUT OF POCKET MAX	
In-Network:	Single/Family \$1,000/\$2,000
Out-Of-Network:	\$3,000/\$6,000

Medical Plan	
COVERAGE: Employee Only	
Contact Bywater: 1-800-337-0792	
For 24/7 Portal Access: MyBenefits.choosebywater.com	

Pharmacy Plan	
RXBIN: XXXXXX RXPCN: XXX	
RXGRP: XXXXXX	
PbmWebsite.com	
Pharmacy Help Desk: 1-800-000-0000	
Customer Service: 1-800-000-0000	

Example Front ID Card

Claims Submission	Eligibility
This plan is administered by Bywater.	Call Bywater at 1-800-337-0792 to verify eligibility.
EDI #: XXXXXX	
Mail: XXXXX Mailing Street Address City, ST XXXXX	
Group #: XXXXXXXX	
To find a provider, please visit ProviderWebsite.com	
AWAY FROM HOME CARE	

Pre-Certification
Call Bywater at 1-800-337-0792.
Possession of this card or obtaining pre-certification does not guarantee coverage or payment for the service or procedure reviewed. Benefits are not insured by network or affiliates.
See plan description for details. Penalty may apply for failure to pre-certify according to requirements.

Example Back ID Card